Digital Social Care

DSPT
Better security.
Better care.

Going digital?
Don't go alone

Get **FREE** advice on choosing and using digital technology from social care experts

digitalsocialcare.co.uk

So you're considering expanding your use of digital technology.

It's definitely a good plan.

Whether you're introducing digital social care records, software to help with staff management or tech-enabled care to monitor and support clients, it can help you to improve care.

But you may not have inhouse data or tech experts to help you choose and use systems.

That's where we come in.

Digital Social Care is a fully-funded project providing advice and support on the use of technology and data protection. We are run by social care providers, for social care providers.

We are fully funded by the Department of Health and Social Care and the NHS – so all our support and guidance is FREE.

Our support for care providers

We provide a comprehensive range of free support to adult social care providers in England. We work closely with national and local government, the NHS, tech suppliers and of course care providers.

Our free support includes:

- Online guidance on key issues such as choosing suppliers, data protection, cyber security and skills development
- Template policies and forms for you to download an adapt
- National Helpline **0808 196 4848** (Mon-Fri 9-5) **help@digitalsocialcare.co.uk**
- The Better Security, Better Care programme: support with completing the Data Security and Protection Toolkit
- Events and webinars

Digital Social Care

How we help

Our guidance and support can help you to:

- Understand the types of data systems and digital technology available
- Build a business case for investment
- Choose, contract and monitor your suppliers
- Check your own data protection and cyber security arrangements with the Data Security and Protection Toolkit
- Review and improve your policies using our templates
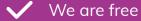- Find digital training
- Learn from other care providers
- Keep up to date with developments

Why use our support?

- ✓ We are digital, data and social care experts
- ✓ We are neutral
- ✓ We are official
- ✓ We are free

Top tips and useful links

When choosing and using digital technology we recommend that you:

- Start with the outcomes you want to achieve. Then build up your business case. Get advice and useful templates on **The Hubble Project**.

- Find out what other care providers are doing. See our **Success Stories**.

- Research potential suppliers. See our guidance on **Connectivity, Software and Equipment**.

- Check and improve your data protection and cyber security policies, procedures and practices **at least** once a year. Use the **Data Security and Protection Toolkit** and get free support from the **Better Security, Better Care programme** – including 28 partners across England.

- Assess your digital readiness. Use the **Digital Readiness tool**.

- Review and update your policies and procedures. Use our **quality-assured templates**.

- Develop your team's digital skills. See our information on **Digital Skills and Training**.

- Consider attending our free events. **Visit our Events page**.

- Keep up to date about data and digital developments. **Sign up for our free newsletter**.

- Contact our free, national helpline: **0808 196 4848** (Mon-Fri 9-5) **help@digitalsocialcare.co.uk**